To Whom It May Concern,

EHNAC Issues this: Accreditation Announcement

For the EHNAC Program(s): HIEAP
To: Malaffi
P.O Box 8230

10th Floor, IPIC Square, Muroor Road, Abu Dhabi City, Abu Dhabi 52323

Scope of Accreditation¹:

Malaffi has successfully completed the accreditation process of EHNAC by providing evidence that meets the EHNAC criteria in the following areas:

- Identification of data flows of confidential information such as Protected Health Information within the organization as well as with business partners outside of the organization;
- Verification that appropriate Business
 Associate Agreements are in place with all relevant entities;
- Review of HIPAA privacy policies and procedures;
- Review of HIPAA security safeguards in place (administrative, technical and physical);
- Review methods of secure transmission of data:

- Review of customer service metrics;
- Validation of accuracy of transaction exchange;
- Validation of system availability and capacity metrics;
- Validation of compliance with industry standards;
- Review of IT security best practices;
- Review of industry-specific best practices;
- Review of disaster recovery and business continuity processes;
- Review of workforce training; and
- Review of personnel qualifications.

This Certificate of Accreditation was issued by <u>EHNAC</u> after an objective and independent audit and review of all facilities in-scope of the accreditation, including datacenters and outsourced business partners. EHNAC has found all such facilities to be following best practices for safeguarding customer's facilities, equipment and the data residing within each of the facilities visited.

The holder of this certificate is entitled to use the following seal(s):



This Certificate is valid: 3/29/2021 thru 3/29/2023

Lee Rarrett

Executive Director, EHNAC

¹ Guided by peer evaluation, the EHNAC accreditation process promotes quality service, innovation, cooperation and open competition in healthcare. EHNAC accredits based upon standards of technical performance, business practices, and independent peer evaluation.